

## Visitor Experience

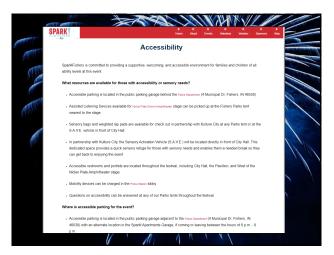
- Gather advance information about the event (parking, accessible features, special requests).
- Arrive on site.
- Find accessible parking.
  Navigate and wayfind from accessible parking to entrances, amenities, attractions.
- Enter exhibits, participate in activities, attend performances.
- Purchase food, beverage, and souvenirs.
  Access amenities (restrooms, drinking
- Access amenities (restrooms, drinking fountains, first aid stations, cooling centers, etc).











Accessibility Standards

• 2015 International Building Code

• 2009 ANSI A117.1

• 2010 ADA Standards for Accessible Design

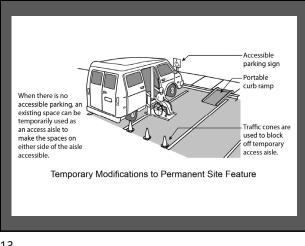
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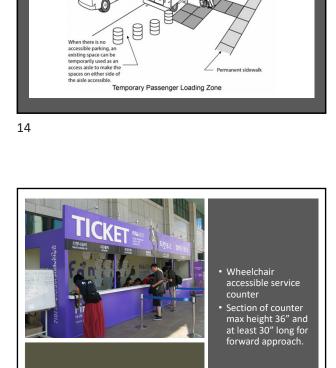
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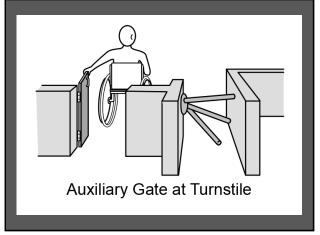
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Nubber matting used to cover unstabi ground surface at passenger loading area and to provide an accessible rout to sidewalk.

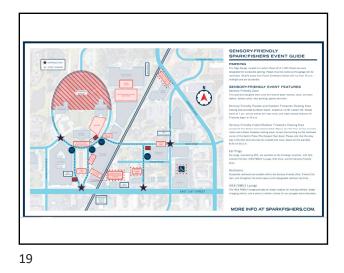
**Ticket Counters** 

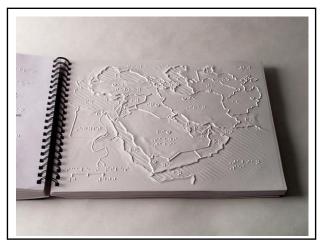
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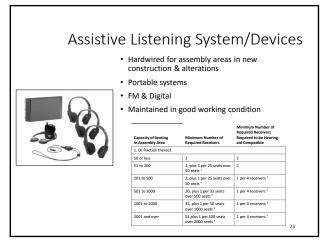


















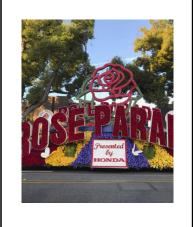








- 3 accessible viewing areas for people with disabilities and up to 4 guests
- 1 section for audio description for people with visual impairments
- 1 section with sign language interpreter



Accessibility hat
 Lead with ADA compliance responsibility
 Seek input from disability organizations
 Train staff & volunteers on accessibility features for event
 Train staff & volunteers on accessibility features
 Train staff & volunteers on accessibility
 Accessible routes
 Portalets & handwashing stations

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